

Payment Acceptance Policy

The Town of Amherst accepts the following forms of payments:

Cash – for any type of transaction

Check – for any type of transaction

Money Order – for any type of transaction

Credit Cards (Visa & Mastercard)- effective 5/1/14 for utility payments made in the office. The card must be present at the time of the transaction. Payments using credit cards will not be accepted via the telephone. The person transacting the credit card payment would be required to show their photo identification and have it match the name on the credit card.

Returned Payments

Any payments not honored by the bank, whether check, money order or credit card payment, will be charged a \$25.00 handling fee and any bank fees. Service shall automatically be disconnected when a payment to pay to prevent service from being disconnected or to reconnect a service is returned or charged back to the Town for any reason.

Any payments received by 5 P.M. on each business day will be credited the same day. Any payments received after 5 P.M. (including U.S. Mail and our drop box) will be credited as being received the next business day.